

# UNITED WAY 2-1-1

THE ONE NUMBER TO CALL WHEN YOU DON'T KNOW WHO TO CALL



## When You Need Help

### **Call United Way 2-1-1**

2-1-1 is the one number to call when you don't know who to call.

### **United Way 2-1-1 Call Specialists Are Waiting for Your Call**

Whatever your question, whatever your need, help is just a phone call away.

Let 2-1-1 call specialists connect you with the services that can help you cope.

### **Other Numbers to Remember:**

**Call 9-1-1**  
for emergency services:  
medical, police, fire

**Call 3-1-1**  
for city services in  
Charlotte: trash pick up,  
traffic fines, potholes

**Call 4-1-1**  
for directory assistance

Search 2-1-1's database of  
community services:  
[www.uwcentralcarolinas.org/211](http://www.uwcentralcarolinas.org/211)

## What Is United Way 2-1-1?

- It's an easy-to-remember number that connects callers with help when they need it. Like 9-1-1, it's always available.
- 2-1-1 has comprehensive information about nearly every available health and human service that exists in our region.
- 2-1-1 maintains a comprehensive database of community services and volunteer opportunities.

## Why Call United Way 2-1-1?

- It's a free call.
- Calls are confidential.
- 2-1-1 is answered 24 hours a day, 7 days a week.
- 2-1-1 speaks your language. Call specialists use a translation service to assist callers in over 400 languages.
- Call specialists must pass a comprehensive test of their knowledge in order to be certified by their national professional organization.

## United Way 2-1-1 When You Don't Know Who To Call

- Having trouble making ends meet this month?
- Need to find an affordable child care center?
- Looking for summer programs in your neighborhood?
- Struggling with drug or alcohol problems?
- Wondering whether you are eligible for food stamps?
- Ready to escape an abusive relationship?
- Looking for the perfect way to volunteer in your community?