



JUST 1 CALL

FACILITATOR:
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Mecklenburg County DSS / Just 1 Call

Workshop Report

Background...

Just 1 Call provides:

- Comprehensive information and assistance
- Assessment of need
- Resource coordination
- Linkage to services and products

Just 1 Call serves:

- Senior citizens
- Adults with disabilities
- Families and caregivers
- Service providers

A person might contact Just 1 Call for information regarding...

- Transportation
- Medicaid or Medicare
- Housing
- Financial aid
- Meals and nutrition
- Medical/adaptive equipment
- Respite for caretakers
- Housing information
- Legal services

Just 1 Call is staffed by:

- Seven efficient and skilled social workers working effectively under one social work supervisor to provide quality service.

Just 1 Call services include:

- Adult Protective Services providing help and legal support to people suffering from neglect, abuse, exploitation.
- A connection with DSS and a link to United Ways 2-1-1.

Just 1 Call contact information:

- Local number: 704-432-1111
- Toll-free number: 877-889-0323
- www.just1call.org

The Relation between *Just 1 Call* and Aging & Disabilities CRC...

- CRC's focus parallels with Just 1 Call — to serve as an instrument of linking people with the resources/services they need, as well as to improve the quality of life for older or disabled individuals.
- Both are consumer-focused.
- Just 1 Call acts as a liaison for collaboration with several entities.

RESOURCES...

- HANDOUT: Just 1 Call [brochure](#)
- HANDOUT: Just 1 Call [PowerPoint presentation](#)
- Just 1 Call – [Frequently Asked Questions](#)
- Just 1 Call – [Caregiver Support](#)